

# Beyond phishing emails



#### <u>DISCLAIMER!</u>

All the content of this presentation is based on my personal research and doesn't represent my employer's views.

#### **DISCLAIMER!**

All the content of this presentation is based on real world phishing attacks. No Odays.

#### whoami<sup>l</sup>

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- Contributor at MITRE ATT&CK framework
- xorl.wordpress.com (not very active lately)
- Been around security since 2000s from both sides of the fence



#### agenda

- Why phishing beyond emails?
- The story of Keeping Secrets Inc.
- Learnings for a red teamer
- Learnings for a blue teamer
- Q/A

#### What is phishing?

Phishing is the fraudulent attempt to obtain sensitive information such as usernames, passwords and credit card details by disguising oneself as a trustworthy entity in an electronic communication

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Phishing is the fraudulent attempt to obtain sensitive information such as usernames, passwords and credit card details by disguising oneself as a trustworthy entity in an electronic <u>communication</u>

## Why phishing beyond emails?

Technologies

SPF SPAM
DMARC FILTER

DKIM AV

DLP RESTR-ICTIONS

S/MIME

TLS

& NLP

CLASSIF-

PGP

POLICIES ICATION

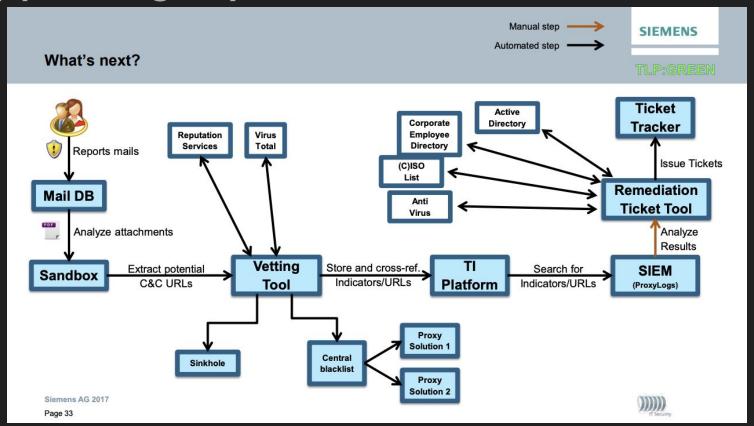
Enterprise solutions



Free/Open Source



#### Why phishing beyond emails?



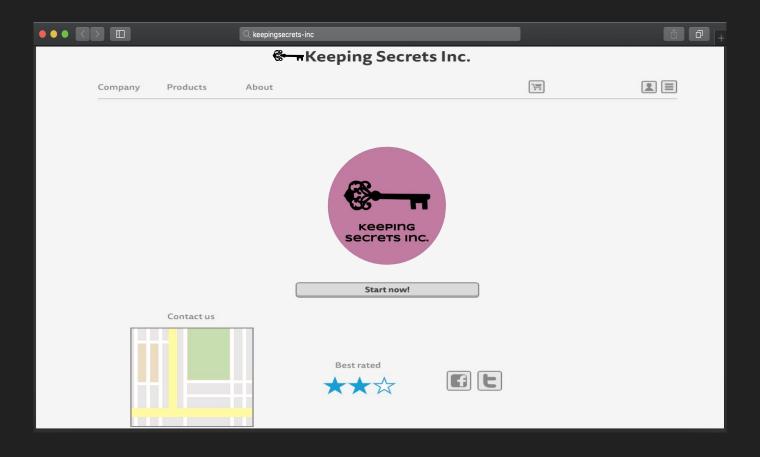
#### Source:

<u>https://www.first.org/resources/papers/conf2017/You-Dont-Need-a-Better-Car-You-Need-to-Learn-How-to-Drive-On-the-Importance-of-Cyber-Defense-Line-Automation.pdf</u>

#### Why phishing beyond emails?

- Most defenders don't have incident response playbooks
- Catching people off guard
- Stealthy
- It's fun!







RECON

WEAPONIZATION

**DELIVERY** 

**EXPLOITATION** 

INSTALLATION

COMMAND 8
CONTROL

ACTIONS ON OBJECTIVE

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ACTIONS ON OBJECTIVE

- Google dorks
- LinkedIn / company website
- OSINT

#### Targets:

- Usernames
- Phone numbers
- Email addresses
- Communication platforms
- Sample of messages

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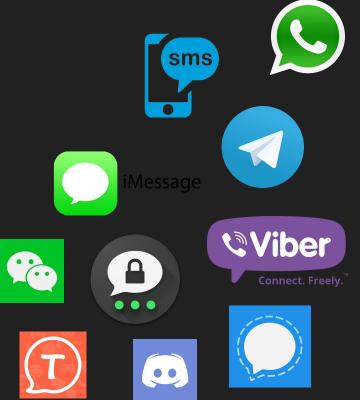
**EXPLOITATION** 

**INSTALLATION** 

COMMAND & CONTROL

**ACTIONS ON** OBJECTIVE

- Get prepaid SIM cards (using cash)
- Set up accounts on target mobile communication Apps
- Standard phishing preparation (domains, social engineering, etc.)











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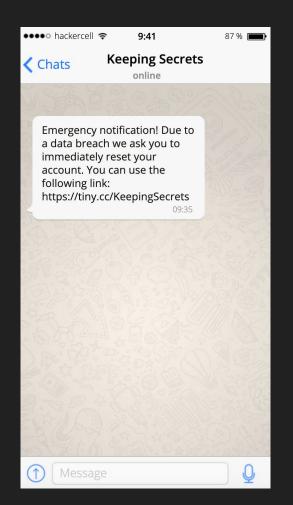
**EXPLOITATION** 

<del>INSTALLATION</del>

COMMAND 8
CONTROL

<del>ACTIONS ON</del> <del>OBJECTIVE</del>

- Standard phishing best practices
- Get advantage of preview functionality
- Additional capabilities
  - Ability to install mobile malware
  - Steal 2FA tokens
  - Turn the phone to a rogue AP
  - Pivot point for lateral movement



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INSTALLATION

COMMAND 8 CONTROL

ACTIONS ON OBJECTIVE

Keeping Secrets Inc. was prepared for this!

- MDM on all mobile devices with access to corporate resources
- Enterprise versions of communication platforms with centralized logging integrated to SIEM and threat detection platforms
- Easy way for users to report suspicious activity

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**EXPLOITATION** 

INSTALLATION

COMMAND 8
CONTROL

<del>ACTIONS ON</del> <del>OBJECTIVE</del>



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**INSTALLATION** 

COMMAND 8
CONTROL

ACTIONS ON OBJECTIVE

- Google dorks
- OSINT

#### Targets:

- Credentials
- Communication platforms
- Externally accessible platforms

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INSTALLATION

COMMAND 8 CONTROL

ACTIONS ON OBJECTIVE

- Accessing platforms externally
- Credential stuffing attacks
- Standard phishing preparation (domains, social engineering, etc.)













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INSTALLATION

COMMAND 8 CONTROL

<del>ACTIONS ON</del> <del>OBJECTIVE</del>

- Standard phishing best practices
- Get advantage of preview functionality
- Additional capabilities
  - Collect insider information
  - Use it to monitor activity in case of being discovered
  - Ability to abuse to internal applications



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**DELIVERY** 

**EXPLOITATION** 

<del>INSTALLATION</del>

COMMAND 8

<del>ACTIONS ON</del> <del>OBJECTIVE</del> Keeping Secrets Inc. was prepared for this too!

- ✓ 2FA for all externally accessible platforms
- ✓ Proxy with threat detection for all comms
- ✓ Preview with suspicious site detection
- Separation of duties/access control on different channels based on role definitions





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**EXPLOITATION** 

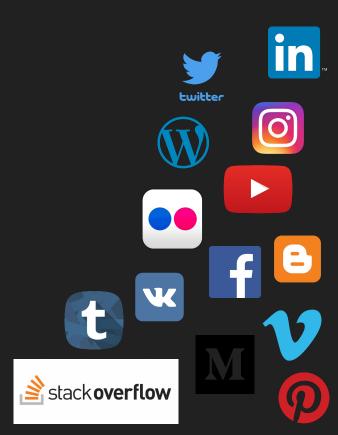
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COMMAND 8
CONTROL

ACTIONS ON OBJECTIVE

Initial recon discovered various social media platforms and other communities used:

- Social media
- Forums
- Blogs
- News websites



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**DELIVERY** 

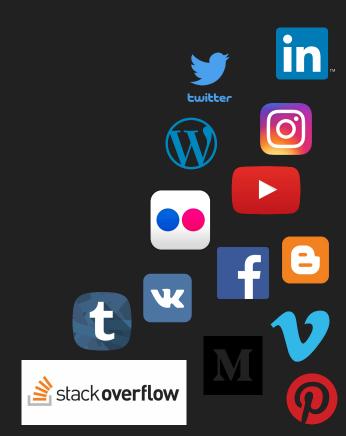
EXPLOITATION

INSTALLATION

COMMAND 8
CONTROL

<del>ACTIONS ON</del> <del>OBJECTIVE</del>

- Create anonymous accounts/personas
- Standard phishing preparation (domains, social engineering, etc.)



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**DELIVERY** 

**EXPLOITATION** 

INSTALLATION

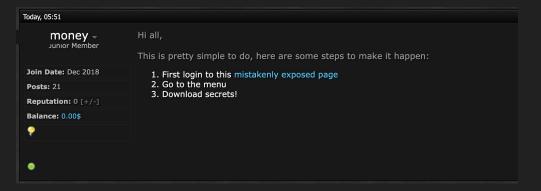
COMMAND 8

<del>ACTIONS ON</del> <del>OBJECTIVE</del>

- Standard phishing best practices
- Additional capabilities



- Easier for social engineering
- Rich text editors make hiding links easier
- Many social media, forums, blogs, etc.
   Allow users to modify or delete their comments and posts.



But ...

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<del>ACTIONS ON</del> <del>OBJECTIVE</del> The attack was thwarted once again.

- Enterprise browsers
- ✓ Next generation web gateway
- ✓ Secure application gateways



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CONTROL

ACTIONS ON OBJECTIVE



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ACTIONS ON OBJECTIVE

- Create GMail accounts/personas
- Standard phishing preparation (domains, social engineering, etc.)

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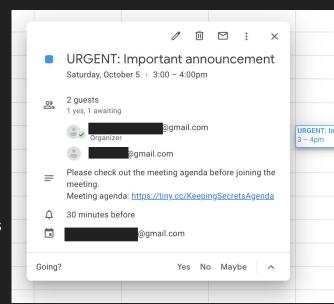
COMMAND 8

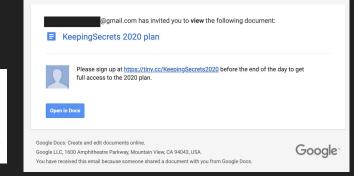
ACTIONS ON OBJECTIVE

- Standard phishing best practices
- Additional capabilities
  - Trick the users by injecting calendar events without email notifications
  - Use document sharing modifications
  - o for your phishing message
  - Modify users' GSuite settings to get access to all of their resources
  - Use shared docs as pivot points for phishing links
  - o Forms, Spreadsheet, Slides, etc.

Would you like to send invitation emails to Google
Calendar guests?

② Dismiss Don't send Send







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ACTIONS ON OBJECTIVE

Keeping Secrets Inc. nailed it!

- ✓ GSuite policies
- Only allowing authorized applications
- ✓ Not automatically added events to calendars
- Google is in fact working to permanently fix this!



#### Source:

https://www.forbes.com/sites/daveywinder/2 019/09/09/google-finally-confirms-security-p roblem-for-15-billion-gmail-and-calendar-us ers/#5b7dc319279f

Keeping Secrets Inc. party is coming ...



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ACTIONS ON OBJECTIVE

- Event announcements
- Office addresses
- Using online street view services to
- Assess the physical security of the location







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COMMAND 8

<del>ACTIONS ON</del> <del>OBJECTIVE</del>

- Generate QR codes, shortened links, etc.
- Print out stickers or identical flyers
- Plan out the intrusion (if necessary)
- Standard phishing preparation (domains, social engineering, etc.)



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**EXPLOITATION** 

<del>INSTALLATION</del>

COMMAND 8 CONTROL

<del>ACTIONS ON</del> <del>OBJECTIVE</del> Standard phishing best practices

- Additional capabilities
  - You can do it remotely if printers are exposed over the internet
  - Most people trust QR codes more than clicking on links



# Who thinks that this worked?

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**EXPLOITATION** 

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<del>ACTIONS ON</del> <del>OBJECTIVE</del> Keeping Secrets Inc. is better than this.

- Physical security controls
- ✓ No links/QR codes on flyers policy





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INSTALLATION

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ACTIONS ON OBJECTIVE

- Social media platforms used
- Names and/or accounts of employees
- Brand details (names, logos, office locations, etc.)

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**DELIVERY** 

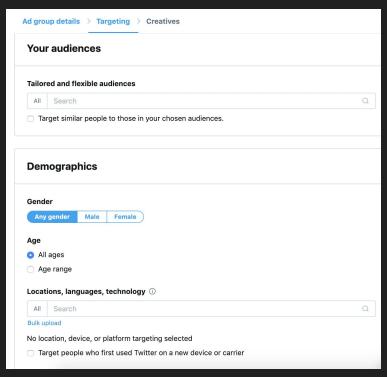
**EXPLOITATION** 

INSTALLATION

COMMAND 8
CONTROL

<del>ACTIONS ON</del> <del>OBJECTIVE</del>

- Create anonymous accounts/personas
- Get gift cards (pay cash) to buy online advertisements
- Tweak ad settings to target Keeping Secrets Inc.
- Standard phishing preparation (domains, social engineering, etc.)



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**DELIVERY** 

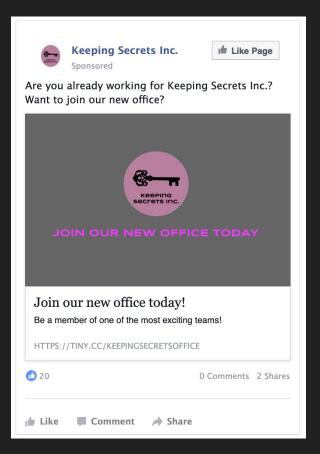
**EXPLOITATION** 

INSTALLATION

COMMAND 8

<del>ACTIONS ON</del> <del>OBJECTIVE</del>

- Standard phishing best practices
- Take advantage of the preview functionality
- Additional capabilities
  - You can see how many clicked it
  - You can remove it/hide your tracks





#### What did we learn?

- Phishing can be delivered via various channels. For example:
  - Messaging platforms
  - Social media
  - Cloud applications
  - Physical world
  - Online advertisements
- There is no single off-the-shelf solution to protect you against all of them

#### Learnings for a red teamer

- Think outside the box
- Any method your target is using for electronic communications is a potential phishing delivery channel
- Adapt. Improvise. Overcome
- "Advanced" methods makes you look better to your customers

#### Learnings for a blue teamer

- You cannot buy security
- It's not your users' fault
- Identify your ingress and egress points
- Use defense in depth
- Work towards a "Zero Trust" model

## Questions?

